



9th Annual Meeting

INVESTING IN A SUSTAINABLE FUTURE

August 29-31, 2024 | Cape Town, South Africa

DELEGATE HANDBOOK



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INTRODUCTION

IT IS OUR GREAT HONOUR and privilege to welcome you to the 9th New Development Bank Annual Meeting. We wish to extend our gratitude to our host and member country, the government of South Africa, for hosting this important annual gathering.

NDB was established in 2015 by Brazil, Russia, India, China, and South Africa (collectively BRICS or the BRICS countries) to mobilise resources for infrastructure and sustainable development projects in BRICS and other emerging market economies and developing countries (EMDCs). As a multilateral development bank created and majority-owned by EMDCs, NDB aims to contribute to global growth and development by helping address the needs and aspirations of EMDCs. This is achieved by recognising each member country's unique social and developmental needs, leveraging innovation and cooperation from various global sources to benefit each member's local context.

In the 9th year of the NDB's entry into the global multilateral development sector, the NDB has approved support packages and financing for all primary member countries to the value of USD 36.2 billion for 100+ infrastructure and sustainable development projects. These lending approvals are intended to advance sustainable growth and inclusion, leverage innovation, reduce poverty, and drive quality job creation in

the BRICS+ member countries. (BRICS+ includes new members, Bangladesh, Egypt and UAE).

Projects include integrated transport infrastructure, water and sanitation projects, and other infrastructure projects to support clean energy and on-lend to local infrastructure development partners. Additionally, the NDB finances infrastructure projects that seek to address both climate change through the reduction of carbon emissions and improvement in energy efficiency to align with the sustainable development goals (SDGs).

In the South African context, the NDB approved the first loan in 2016 for renewable energy development and since then has supported 13 projects with the total amount of us\$ 5.8 billion. The projects focus on addressing crucial infrastructure needs such as water, energy, transport and logistics networks. To be close to one of our founding member countries, NDB opened the first regional office in 2017 in Johannesburg. Since then, NDB has opened regional offices in all five founding member countries.

In August 2023, NDB issued its debut ZAR bond in South Africa raising ZAR 1.5 billion and becoming the highest rated issuer to issue in this market since 2015. In December 2023, NDB made another successful bond issuance of ZAR 1.3 billion. As a result of these efforts, NDB is the recipient of the Deal of the Year award

for the 'best local currency bond' in Sub-Saharan Africa. Local currency bonds signify the market's positive response to the NDB's commitment to pioneering sustainable finance solutions in emerging markets. This was followed by a second accolade of 'best green bond by a multilateral bank in China'.

We believe that these are significant achievements, which enable the NDB to sustainably create innovative and relevant development support to member countries. It is also a significant indicator of the confidence and trust held in the NDB's ambition to scale up impactful infrastructure projects.

Join us over the next three days of the Annual Meeting as we discuss how to promote investments for a sustainable future for all citizens in emerging and developing countries. The Annual Meeting also offers an opportunity for civil society organisations and media to engage in dialogue and exchange views with NDB's staff and management.

We look forward to engaging with all our constituencies in the various break-away sessions as we unpack the NDB's progress and achievements and demonstrate the NDB's approach to inclusivity, transparency, and accountability.

NDB 2024

Cape Town, South Africa
9th Annual Meeting | August 29-31

WELCOME

To all our delegates, media and partners, in this handbook you will find a brief synopsis of the bank, as well as handy information about the beautiful city of Cape Town, in which we are hosting the 9th Annual Meeting. To ease and streamline your participation, we ask you to read this guide or reach out to us, or our events team on the ground at the Cape Town International Convention Centre (CTICC).

ABOUT THE NEW DEVELOPMENT BANK

The NDB is a multilateral development finance institution, established in 2015 by Brazil, Russia, India, China, and South Africa, collectively known as 'BRICS' or the 'BRICS' countries. The purpose of the NDB is to mobilise resources for infrastructure and sustainable development projects in 'BRICS' and other emerging market economies and developing countries (EMDCs). As a multilateral development bank created and majority owned by EMDCs, NDB aims to contribute to global growth and development by helping address the needs and aspirations of EMDCs. In 2021, the NDB initiated membership expansion and admitted Bangladesh, Egypt, the United Arab Emirates, and Uruguay as its new member countries. The voting power of each member is equal to the number of its subscribed shares in the bank, and no

member holds veto power.

To date, the NDB has approved 100+ projects in member countries amounting to USD 36,2 billion in financing across sectors such as clean energy, transport, water and sanitation, agribusiness, energy efficiency, biodiversity, environmental protection, social, and digital infrastructure.

In terms of environmental, social and governance (ESG principles), the NDB has developed a sustainable financing policy framework aimed at helping member countries transition to low-emission and climate-resilient development. This framework reflects the NDB's commitment to climate finance and addresses social, environmental, and governance issues, aligning with the goals of its member countries and partners. The NDB prioritises investments in clean energy and sustainable projects to support the United Nations'

2030 Sustainable Development Goals and the Paris Agreement, positioning itself as a key player in global sustainability efforts.

Management Team

- H.E. Mrs. Dilma Vana Rousseff: President
- Mr Vladimir Kazbekov: Vice President and Chief Operating Officer
- Mr Anil Kishora: Vice President and Chief Risk Officer
- Mr Qiangwu Zhou: Vice President and Chief Administrative Officer
- Mr Monale Ratsoma: Vice President and Chief Financial Officer

Strategic Focus

- Scale up private capital mobilisation
- Expand financing instruments
- Increase provision of technical assistance
- Finance climate change mitigation and adaptation
- Integrate key project

considerations (climate change and disaster resilience, technology, inclusiveness)

- Increase share of financing to non-sovereign projects
- Increase share of financing in national currencies of borrowing members
- Increase co-financing with partner MDBs

Strategic Outlook

The Annual Meeting gives NDB an opportunity to inform, discuss, and learn and to reflect.

NDB's General Strategy 2022 - 2026 lays a clear path towards mobilising resources at scale by investing in a sustainable future for emerging markets and developing countries.

From 2022 - 2026, NDB aims to:

- Provide USD 30 billion in funding from its balance sheet and to become an increasingly active player in mobilising capital from private sources
- Dedicate 40% of total volume of approvals to projects contributing to climate change mitigation and adaptation, supporting

member countries' transition to a more sustainable development path

- Expand non-sovereign operations to 30% of total portfolio
- Mobilise 30% of financing denominated in local currencies of members
- Co-finance 20% of projects with partner MDBs
- Increase female representation to 40% of professional and managerial staff.

ABOUT THE ANNUAL MEETINGS

The New Development Bank's Annual Meeting offers a unique opportunity to engage with the leadership and management of the New Development Bank, decision-makers, business professionals, representatives from member countries, members of academia, civil society, experts and senior officials from both the private and public sector. The format of the meetings is in person; however, we will be live streaming the open sessions on various digital platforms such as LinkedIn and YouTube.

A high-level seminar on energy will take place on 31st August 2024, as well as a seminar on development finance institutions at the forefront of infrastructure investment. We will also engage with civil society organisations to collaboratively, discuss and learn from one another. The Annual Meeting will conclude with an address and press conference presided over by the President of the New Development Bank, H.E. Mrs Dilma Rousseff.

About the 9th Annual Meeting Logo

Ndebele art dates to the early 19th century and is a uniquely South African art form. It is recognised both domestically and internationally for its abstract style, featuring clear lines and bold colours. Ndebele art serves as a visual language that conveys centuries of South African stories and rich cultural values. It is also a testament to South Africa's multicultural heritage and its rainbow nation.

NDB 2024



Cape Town, South Africa
9th Annual Meeting | August 29-31



Aerial view of Camps Bay

THE 9TH ANNUAL MEETING PROGRAMME



Date	Time (SA Time)	Meetings/Events	Venue
28 August	09:00-10:45	Session I of 28th BHRC Meeting (closed to BHRC)	Watsonia, CTICC II
	10:45-11:00	Coffee Break	/
	11:00-13:00	Session II of 28th BHRC Meeting (closed to BHRC)	Watsonia, CTICC II
	13:00-14:00	Working Lunch for Directors	Bluebell, CTICC II
	14:00-15:30	Session I of 32nd ARC Meeting (closed to ARC)	Watsonia, CTICC II
	15:30-15:45	Coffee Break	/
	15:45-17:30	Session II of 32nd ARC Meeting (closed to ARC)	Watsonia, CTICC II
19:00-20:30	Directors Dinner	Harbour House – V&A Waterfront	

Date	Time (SA Time)	Meetings/Events	Venue
29 August	09:00-10:30	Session I of 44th BOD Meeting (closed to BOD)	Watsonia, CTICC II
	10:30-10:45	Coffee Break	/
	10:45-12:30	Session II of 44th BOD Meeting (closed to BOD)	Watsonia, CTICC II
	12:30-13:30	Working Lunch	Bluebell, CTICC II
	13:30-15:30	Session III of 44th BOD Meeting (closed to BOD)	Watsonia, CTICC II
	15:30-15:45	Coffee Break	/
	15:45-17:30	Session IV of 44th BOD Meeting (closed to BOD)	Watsonia, CTICC II
18:30-19:30	NDB President's Cocktail Reception (by invitation only)	The Planet Room, Mount Nelson	

Date	Time (SA Time)	Meetings/Events	Venue
30 August	09:15	Arrival of Governors at VIP Holding Room	Disa, CTICC II
	09:20-09:30	NDB Governors Family Photo (by invitation only)	Outside of Hall 7, CTICC II
	09:30-11:00	Opening Ceremony (open event) <ul style="list-style-type: none"> • Host Country Address (5-7 min) • Address by H.E. Mrs. Dilma Rousseff, the President of the New Development Bank (5-7 min) • Official Statements by NDB Governors (5 min each) 	Hall 7, CTICC II
	11:00-12:30	Governors and Directors Lunch (by invitation only)	Bluebell, CTICC II
	11:00-13:00	Lunch	Westin Ballroom
	12:30-14:00	Board of Governors Workshop on Local Currency Financing Platforms (closed event)	Watsonia, CTICC II
	14:00-16:00	Business Session of the Ninth Annual Meeting of Board of Governors (closed event)	Watsonia, CTICC II
16:00-18:00	NDB Flagship Governors Seminar on Unlocking Financing for Sustainable Development in Emerging Markets and Developing Countries (open event)	Hall 7, CTICC II	
18:30-21:00	Host Country Dinner and Cultural Programme (by invitation only)	CTICC I	

Date	Time (SA Time)	Meetings/Events	Venue
31 August	09:00-12:30	High-Level Seminar on Energy (open event)	Hall 7, CTICC II
	12:30-14:00	Business Lunch between NDB and Civil Society Organisations and Non-Government Organisations (open to CSOs and NGOs)	Daisy, CTICC II
	12:30-14:00	Lunch Break	Westin Ballroom
	14:00-16:00	Seminar on Development Finance Institutions at the Forefront of Infrastructure Investment (open event)	Hall 7, CTICC II
	17:00-18:00	NDB President Press Conference (media only)	Bluebell, CTICC II

MEETING VENUE



Corner of Heerengracht & Rua Bartholomeu Dias, Foreshore, Cape Town 8001

www.cticc.co.za

Tel: +27 - 21 - 410 5000 | Fax: +27 - 21 - 410 5001

Email: info@cticc.co.za

Postal Address: P.O. Box 8120, Roggebaai, Cape Town, 8012, South Africa

The Westin: Convention Square, Lower Long St, Cape Town City Centre, South Africa
(this can also be accessed across the skybridge between CTICC II and CTICC I).

The Cape Town International Convention Centre (CTICC) is the official venue for the 9th Annual Meeting of the NDB Board of Governors. All events will be held at designated function rooms within CTICC II and the Westin Hotel. Delegates and participants will be required to pass through a security check at the meeting venue entrances.

MEETING VENUE INFORMATION

Working Language and Interpretation:

Meetings will be conducted in English. Simultaneous interpretation in English, Russian, Arabic, Chinese and Portuguese will be provided for the Opening Ceremony, Board of Governors Meeting and seminars.

Meeting Rooms:

A limited number of meeting rooms will be available for bilateral meetings for official delegations of the NDB member countries from 29-31 August. The locations of the meeting rooms will be split between the CTICC and The Westin. Please send requests to registration@ndb.int or the Registration/Information Desk at CTICC II for a room booking.

Dress Code:

Business Attire



Dietary Restrictions:

Board officials are requested to inform of any allergies or dietary restrictions, etc. This will be included in the registration

Wi-Fi:

Free Wi-Fi service will be available at all meeting venues.

Registration/Information Desk:

To collect badges, please go to CTICC I, in the Jasminium and Clivia area which is on the ground floor.

This can be accessed directly across from The Westin hotel, or from CTICC II - please take the escalator to the first floor

and walk across the skybridge into CTICC I and take the escalator down directly into the accreditation zone.

Badge collection Times:

Open hours:

From **08:00 - 18:00** from **26 - 30 August** and until **16:00** on **Saturday 31 August**.

It is recommended that badges are collected as soon as possible to avoid queues and any delays.

For General Enquiries and Meeting Information, our personnel will be available to assist at the information desk on the ground floor of CTICC II, outside Hall 10.

ACCREDITATION AND LIAISON OFFICERS

ACCREDITATION

All delegates and participants (including media) attending the 9th Annual Meeting of the NDB Board of Governors must be accredited. You can access the registration page on the EventX platform by clicking here: <https://eventxapp.com/events/b8116e49-59f5-4155-90dd-f8a90b9738b6/>

As the deadline for registration has now passed, no further applications for accreditation can be processed.

For those who applied and were approved, you will have received a notification email containing an individual confirmation number. With this number, you will be able to login to the registration page and modify personal information – we recommend that you update your profile to include flights details if arriving from abroad, for the South African authority to facilitate immigration and customs. All delegates and participants will be issued non-transferrable ID badges with photo identification.

Please kindly note that delegates and participants, except for NDB Governors, are



required to pass through a security check each time before entering the meeting area. All delegates and participants are requested to visibly display their ID badges at all times while in the meeting area. Passport/South African ID should be presented to registration desk for badge collection. Delegates and participants are expected to

collect their badges at the registration desk at CTICC II. If there are any technical, VISA-related or general enquires, please send a query via email to registration@ndb.int

LIAISON OFFICER (LO)

The Government of South Africa will provide a Liaison Officer (LO) for each Governor. The LOs will be the main point of contact on logistical and administrative matters and will be available in person to assist Governors and their delegations throughout the meeting.

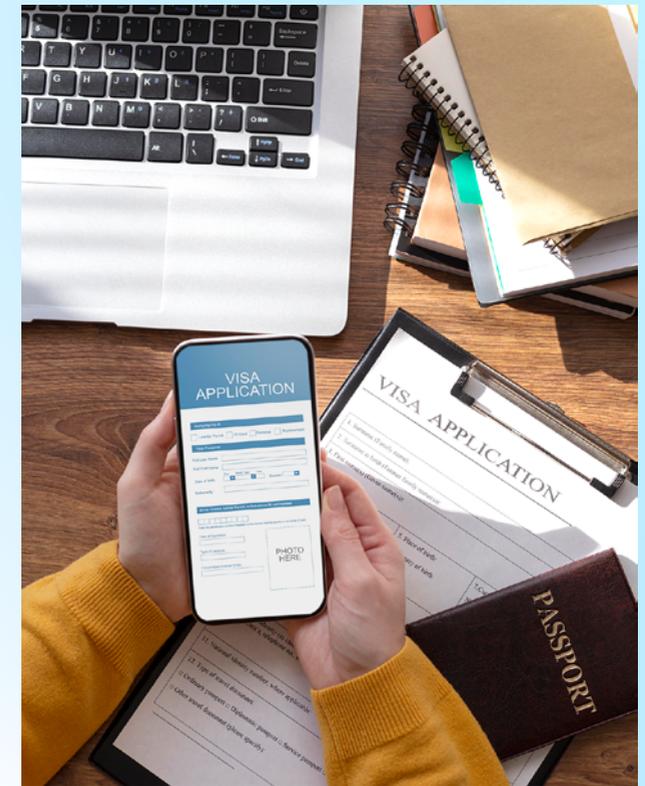
VISA APPLICATION



Delegates and participants who have confirmed their participation to the 9th Annual Meeting of the NDB Board of Governors and completed the online accreditation will be provided with an invitation letter upon request. If you have not already done so, please choose “yes” for the visa letter item on the registration page, for the purpose of your visa application to enter South Africa.

All applicants’ passports must be valid for at least 30 days beyond the intended date of departure from South Africa and should contain at least two unused visa pages when presenting the passport for purposes of endorsing a visa. For more information, please visit <https://www.dha.gov.za/index.php/applying-for-sa-visa>.

Immunisation for yellow fever is an entry requirement if the journey starts, or entails passing through the yellow fever belt of Africa or South America. Furthermore, any persons who has travelled to or passed through the yellow-fever belt in the past will need to provide proof of immunisation. The immunisation must be done ten days prior to arriving in South Africa. Please refer to the website www.dha.gov.za and <https://www.westerncape.gov.za/>



service/yellow-fever-certificates for further information.

Kindly note where applicants originate from countries where South Africa has no Embassy, the applications should be couriered or posted by registered mail to the Embassy in a neighbouring country. Please be informed that while some NDB member countries do not require visas to enter South Africa, other member countries

are required to comply with all applicable visa procedures. Please avail yourself as to the visa requirements of your home country to enter South Africa.

Kindly please refer to a guide on applying for a South African visa via the below link for additional information: <http://www.dha.gov.za/index.php/immigration-services/apply-for-a-south-african-visa>

ACCOMMODATION



Cape Town is a major tourist destination with a wide variety of quality hotels. Participants are kindly requested to book their own accommodation for the NDB Annual Meeting. Below are possible options for your consideration. We advise giving preference to The Westin and hotels in the immediate vicinity of the CTICC, to ensure convenient travel times to the meetings.



THE WESTIN CAPE TOWN

Address: Convention Square, Lower Long Sreet, Cape Town, 8000, South Africa
Tel: +27 - 21 - 412 9999
Sales: +27 - 21 - 412 9023
Toll-Free Reservation Center: +080 099 0457
Web: www.marriott.com/hotels/travel/cptwi-the-westin-cape-town/

capetown/?facilitatorId=CSOSE0&csref=org_gmb_rr_en_sn_ho_CPTRR

AC HOTEL MARIOTT

Address: Dockrail Road, Foreshore, Cape Town, 8001, South Africa
Tel: +27 - 21 - 137 1100
Web: www.marriott.com/hotels/travel/cptar-ac-hotel-cape-town-waterfront

SOUTHERN SUN WATERFRONT

Address: 1 Lower Buitengracht, Cape Town City Centre, Cape Town, 8001, South Africa
Tel: +27 - 21 - 409 4000
Web: www.tsogosun.com/southern-sun-waterfront-cape-town

TSOGO SUN CULLINAN

Address: 1 Cullinan St, Cape Town City Centre, Cape Town, 8001, South Africa
Tel: +27 - 21 - 415 4000
Web: www.tsogosun.com/the-cullinan

HOTEL SKY, CAPE TOWN

Address: 9 Lower Long Street, Cape Town, South Africa (Opposite CTICC I)
Tel: +27 21- 879 5040
Web: www.hotelsky.co.za

RADISSON RED

Address: No. 6 Silo, Silo Square, V&A Waterfront, Cape Town, 8001, South Africa
Tel: +27 - 87 - 086 1578
Web: www.radissonred.com/

RADISSON BLU WATERFRONT

Address: 100 Beach Rd, Granger Bay, Cape Town, 8001, South Africa
Tel: +27 - 21 - 441 3000
Web: www.radissonblu.com/en/hotelcapetown?facilitatorId=CSOSE0&csref=org_gmb_sk_en_sn_ho_CPTZA

PARK INN BY RADISSON

Address: 29 Heerengracht St, Foreshore, Cape Town, 8000, South Africa
Tel: +27 - 21 - 427 4800
Web: www.parkinn.com/hotelcapetown?facilitatorId=CSOSE0&csref=org_gmb_pd_en_sn_ho_CPTPB

RADISSON BLU HOTEL & RESIDENCE

Address: 22 Riebeeck St, Cape Town City Centre, Cape Town, 8000, South Africa
Tel: +27 - 21 - 467 4000
Web: www.radissonblu.com/en/hotel-cape-town-residence?facilitatorId=CSOSE0&csref=org_gmb_sk_en_sn_ho_CPTZD

THE CAPE GRACE

Address: W Quay Rd, Victoria & Alfred Waterfront, Cape Town, 8001, South Africa
Tel: +27 - 21 - 410 7100
Web: www.capegrace.com

BELMOND MOUNT NELSON HOTEL

Address: 76 Orange Street, Gardens, Cape Town, 8001, South Africa
Tel: +27 - 21 - 483 1000
Reservations: 800 931 453
Email: reservations.mnh@belmond.com
Web: www.belmond.com/hotels/africa/south-africa/cape-town

IMMIGRATION AND TRANSPORTATION



IMMIGRATION

The governors and directors of NDB, as well as ministerial participants, will be provided VIP lounge access, upon arrival and departure, at the Cape Town International Airport, and facilitated with immigration, customs and baggage formalities.

In the case of a ministerial visit, protocol lounge access will be granted to the minister and up to two accompanying persons. Other accompanying persons/ delegates will be facilitated through the designated immigration counters.

In order to facilitate arrival and departure courtesies, Governors, Directors and ministerial delegates are requested to submit to the operational team. Any subsequent changes in travel plans should be notified as soon as possible.

Participants shall be directed to the Hospitality Desk by signage, once they exit and assisted to complete immigration procedures at the dedicated NDB immigration counter.

Visiting delegates and other participants need to complete the Certificate A for cargo and inventory when declaring goods coming into the Republic of South Africa (RSA) for the event, and provide clarity on whether the equipment is for temporary or permanent stay into RSA.

The Cape Town International Airport is located approximately 21km and around 30 minutes' drive from the Cape Town International Convention Centre.

TRANSPORTATION

A car with a driver will be provided for each Governor and Director during the NDB Annual Meeting of the Board of Governors. Other participants are kindly requested to arrange their own transportation to and from the Cape Town International Airport. It is recommended to book a vehicle/shuttle in advance and the payment should be made in Rands or with a credit/debit card.

There will be a designated transport area with NDB signage and demarcated cars bearing the NDB 9th Annual

Meeting logo.

For delegates making their own way to the meeting or their accommodation, please see information below of some other accredited transport service providers in Cape Town. It is always advisable to make arrangements in advance and only to use an accredited provider.

The Green Cab

Cell: +27- 82- 298 2085

Email: info@thegreencab.co.za
www.thegreencab.co.za

Centurion Tours

Tel: +27- 86 - 111 5388

Email: info@centuriontours.co.za
www.centuriontours.co.za

MK Tours & Travel

Tel: +27- 21 - 418 1131

Cell: +27- 82 - 926 0460

Email: info@mktours.co.za

Wow Travel & Tours

Tel: +27- 21 - 697 0174

Email: info@wowcapetowntours.com
www.wowcapetowntours.com

E-Hailing Options: Uber

We recommend selecting the premium options to ensure quality service.

MEDIA ARRANGEMENTS

Only accredited media representatives will receive badges to cover the 9th Annual Meeting of the NDB Board of Governors.

Badges can be collected in CTICC I, in the Jasminium and Clivia area on the Ground floor, from 08H00 on 26th August 2024.

Please note that applications for media accreditation are now closed.

For media coming from abroad, please be advised the South African Revenue Services (SARS) has advised that an ATA carnet form is completed for all media equipment to ensure a smooth customs clearance. Any equipment must be declared with customs in advance.

For further queries on media arrangements or media requests, please address to: media@ndb.int



Sunset over the V&A Waterfront

GENERAL INFORMATION

CAPE TOWN

Perched between the ocean and the mountain, with a national park as its heart, there is nowhere like Cape Town. Cape Town, the "Mother City", is the oldest city in South Africa and has a cultural heritage spanning more than 400 years. It is in Cape Town that the Rainbow Nation really covers the spectrum. Between beautiful Cape Dutch homesteads, traditional dancers with painted faces performing in the streets, the smell of spicy Malay cooking and the taste of a well-made wine, this city will fill your senses. It has several of South Africa's top attractions. These include a visit to Table Mountain, either by cable car (closed during the Annual Meeting period) or manually climbing routes of varying degrees of difficulty; the Kirstenbosch Botanical Gardens, internationally acclaimed as one of the great botanical gardens of the world; and The Victoria & Alfred Waterfront (V&A), which, located in a scenic working harbour complete with families of seals, restaurants and top international brands, offers the visitor a unique shopping and holiday experience. From the V&A, visitors can take

a boat ride to Robben Island, where Nelson Mandela was imprisoned by the apartheid government. Visitors to the island are taken on a tour of the old prison complex, as well as to a museum on the island.

WEATHER

Cape Town's location on the south coast of South Africa means it enjoys a Mediterranean climate. In late August, the weather in Cape Town will be transitioning from a cold winter into a sunny spring. As per average weather forecast, during the period of the NDB Annual Meeting, the estimated high is 23°C (73°F) and the estimated low is 13°C (55°F) with a slight chance of wind and rainfall.

TIME ZONE

South African Standard Time is two hours ahead of Greenwich Mean Time (GMT+2). The same time zone is used all over the country.

International Health Regulations

In line with the International Health Regulations South Africa requires a valid yellow fever certificate from all citizens and non-citizens over one year of

age and who:

- Are travelling from a yellow fever risk country; or
- Have been in transit exceeding 12 hours, through the airport of a country with risk of yellow fever transmission.

South Africa implements the following measures for all travellers from yellow fever risk countries who are unable to produce a valid yellow fever vaccination certificate at the point of entry: (list of yellow fever risk countries: <https://www.who.int/ith/ith-yellowfever-annex1.pdf>)

- Refuse entry; or
- Place traveller under quarantine surveillance until their certificate becomes valid, or for a period of not more than six days;
- Travellers who are in possession of an exemption certificate due to medical reasons will be:
 - Allowed entry;
 - Required to report any fever or other symptoms to the health authorities; and
 - Be placed under quarantine surveillance.

For more information please visit the following link: <https://www.westerncape.gov.za/service/yellow-fever-certificates>

CURRENCY, CREDIT CARD AND ATMS

The official currency in South Africa is the Rand (ZAR), which is divided into 100 cents. Notes come in denominations of R10, R20, R50, R100 and R200, and coins come in 5c, 20c, 50c, R1, R2 and R5. All transactions are rounded down to the nearest 5c.

The major banks have branches as well as automated teller machines (ATMs) in most large towns – and all over the cities. ATMs are linked to all major international networks, and it is possible to draw currency from them. They accept Mastercard and Visa debit cards. Participants should be mindful as to international ATM fees each time they withdraw money from an ATM. Conveniently, there are multiple ATM's at the CTICC.

Banks are generally open from 8:30am to 9:00am to 3:30pm Monday to Friday, and 8:30am to 11:00am on Saturday. Many bank outlets in larger towns, and especially those in shopping centres, have extended these hours, and some are open on Sunday. Branches at airports adjust their hours to accommodate international flights. All major credit cards can be

used in South Africa. Pin-based debit cards are often accepted too. Make sure you tell your card issuer about your travel plans before you leave your home country, as your bank may block your card if you make a payment or withdrawal in South Africa.

To exchange cheques for cash at foreign exchange dealers, you must present a valid passport. Travellers cheques can be cashed at all banks, bureau de change and at some hotels. Remember that all money transactions that involve foreign exchange must be done by authorised dealers. In terms of exchange control regulations, it is illegal to buy or sell foreign currency to anyone except an authorised dealer.

Forex services are offered by Absa, FNB, Nedbank and Standard Bank and credit card companies.

South African businesses only accept Rands. It's advised that participants switch currency on arrival and for safety purposes, mostly swipe cards.

ELECTRICITY SUPPLY

In South Africa, the standard voltage is 230 V and the frequency is 50 Hz. The two types of plug points used in

South Africa are a two-pronged plug (type C) and three-pronged plugs (type M, N and D) Please consider purchasing the corresponding international plug adaptors as required.

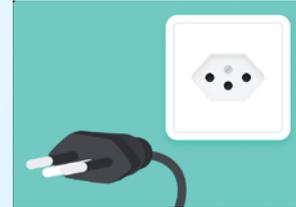
TYPE C



TYPE M



TYPE N



TYPE D



INTERNATIONAL DIALLING CODE

The country code for South Africa is +27. The area code for Cape Town is 021 (012 for Pretoria and 011 for Johannesburg). To make an international phone call, dial 00 + country code + area code (zero dropped) + phone number. The area code is omitted when dialling mobile phone numbers.

SAFETY

Cape Town is one of the best tourism destinations in the world. The Cape Town Tourism Department would like to offer the following guidance concerning the safety and well-being of all visitors to the Mother City.

- Avoid carrying large sums of cash, don't carry cameras in plain sight and do not leave belongings unattended.
- Heed the advice of your hosts, Cape Town Tourism Visitor Centre staff, or locals on where to go after dusk. Avoid walking in deserted and dark places at night. Park in a secure, well-lit area with street guards. (edit locals)
- Never allow strangers to assist you in any way at ATMs or cash points.
- Street children and beggars

may approach you for a donation.

- Keep copies of all valuable documents in a safe place.
- When exploring Table Mountain National Park, walk in groups, take a map, comfortable walking shoes, and keep a charged mobile phone.
- When hiking, be prepared for weather that can change rapidly, even in summer. Bring along enough water and sunblock, as well as something warm to wear. Start heading back well before dark and don't venture away from the demarcated paths. Tell a friend or your host where you are going and when you expect to be back.

EMERGENCY CALLS

Police Flying Squad: 10111

Ambulance: 10177

Crime Stop: 08600/10111

City of Cape Town General

Emergency: 107 (from a landline)

City of Cape Town General

Emergency: 112 (from a mobile phone)

Table Mountain National Park

Emergency Number: +27(0)861 106 417 and +27(0)21 480 7700

Medical & Fire Emergencies: +27(0)21 535 1100

TIPPING

It is customary to tip for good service in South Africa. An acceptable amount is 10-15%. If you have six or more people in your party, restaurants may add a gratuity to your bill.

SMOKING

The South African smoking laws prohibit smoking in public spaces, which are defined as "any indoor, enclosed or partially enclosed area which is open to the public and includes a workplace, a club and a public conveyance".

South African airports, as is common around the world, are strict on their anti-smoking stance. The restaurant trade is supportive of anti-smoking legislation in South Africa, and offers designated smoking and non-smoking seating.

Vaping regulations in South Africa generally ban vaping in enclosed public spaces, workplaces, and certain outdoor areas, with specific restrictions varying by region. Indoor vaping is typically prohibited where smoking is banned, while outdoor restrictions may include places like school grounds, transport stops, and outdoor dining areas. Violations may result in fines, enforced by local authorities.

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