

INVITATION FOR “EXPRESSION OF INTEREST” (EOI)

EOI Title	Email Archive Solution
EOI Reference Number	EOI-2021-118
EOI Date	10/05/2021

Introduction:

1. The New Development Bank (NDB) is headquartered in Shanghai, China. The Bank was founded in 2014 by the governments of Brazil, Russia, India, China, and South Africa (hereinafter referred to as “BRICS”) and launched in 2015 to mobilize resources for infrastructure and sustainable development projects in these countries and other emerging economies.

Commodity/Project Specifications:

2. **NDB** is inviting “Qualified Vendors” (as defined in other conditions) to submit an Expression of Interest for the following Commodity/Project **as per annexure A.**

Instruction for Response:

3. Price quote shall be for the Specifications as exactly mentioned under Commodity/Project Specifications, wherever there is variance in vendor’s specifications, that shall be mentioned in the price quote document under the head “Specification Variance”
4. Price quote shall be submitted on the Letter Head of the vendor with Signature of “Authorized person” (as defined in other conditions) and Seal.
5. Price quote shall be submitted only in PDF format
6. The response shall be only in English language, response in any other language may not be considered.



7. All responses shall have the **EOI title and EOI Number as the subject matter of the mail**. Any mails without title of the EOI will be rejected.
8. Pricing quote shall include tax, installation cost, transportation cost and all other costs if any.
9. Conditions if any to the pricing shall be mentioned in the quote.
10. Any response beyond the submission deadline date shall not be considered unless otherwise submission deadline is extended in writing.
11. The response to this EOI with **EOI Title and EOI Number as the mail subject** should be forwarded to:
 - a. The technology details, checklist for technology etc. if any to be submitted to gu.qinghua@ndb.int
 - b. Quotation to be submitted as password protected files to itsd@ndb.int
 - c. Passwords to be communicated with subject line of the product to baryshnikov.alexander@ndb.int
12. Brief introduction and Credentials of the vendor shall be provided as a separate PDF attachment to Price Quote.

EOI Submission Deadline:

13. The deadline for EOI submission is before **5.00 PM, 24th May2020**.
14. Price quote provided shall be valid for a period **30 days** from the closure date of the EOI.

Other Conditions:

15. Qualified vendors hereby defined as Vendors who are legally in existence with valid business license to operate, who are authorized to deal, sell and or implement on the commodity and or service mentioned in the EOI.
16. Authorized person is hereby defined duly authorized to represent the vendor to provide Technical and commercial quote.

17. The evaluation process and decision taken by NDB will be final. NDB do not have any obligation to disclose the details or results of the evaluation.
18. Responding to this Expression of interest does not constitute any contractual obligation and rights on the part of the vendor.
19. NDB does not responsible for any cost incurred by the vendor towards preparing and submitting the response to the EOI.
20. NDB reserve its rights to cancel the EOI at any stage of the process without assigning any reason and intimation.
21. All the documents including Annexures if any are forming part of the EOI.

[Annexure A](#)

1. Introduction

New Development Bank (NDB) requires enterprise level of email archive solution with high availability and flexible features to meet business need and audit requirements. Please feedback the quotation according to the requirements in this document.

2. Specifications

- Implement archive system for 350 accounts. The limit of maximum number of users should exceed 2500.
- Email archive product should be compatible seamlessly with Office 365 China version.
- Emails are archived to the archive system and searchable in seconds.
- Emails are permanently stored in storage or data center in scope of NDB's member countries, including Brazil, Russia, India, China, and South Africa.
- Migrate the in-place email data (in multiple tera bytes) and the email system should be able to ingest emails in PST or EML format from the existing email archive system.
- Support users to access this archive platform via web browser.
- Email archive system provides separate roles such as administrator, auditor and ordinary users for management, audit, and analysis purposes.
- All data is stored and exported in native format, including showing meta-data such as the sender, receiver, including blind copy recipients, time etc.

- Support disaster recovery to guarantee that the archive service keeps high continuity.
- Support email legal hold.
- Admin audit log is required.
- Integration with internal AD and single sign on with multiple factor authentication is required.
- Support archiving and recovering emails encrypted by Azure Rights Management.
- The product should have industry proven customer use case, preferable in large financial, government or multilateral institutes.
- Reasonably high compression rate of email content and attachment into the archving system.
- Support of Office 365 encrypted emails.
- Support the deployment in multiple cloud infrastructures, including Alibaba cloud and Microsoft Azure (China and Global version).

3. Items and Technical Requirements

Item	Technical Requirements
Email Archive Management	Email data synchronization supports EWS, IMAP and POP. Historical email data can be synchronized to the archive device.
	Multiple email recovery methods, including but not limited to email return, email packaging, and downloading to local.
	Email return supports original email returning and attachment forwarding.
	Emails can be exported in pst, zip and eml format.
	Emails can be imported from pst, zip and eml format.
	Support batch export and recovery, and batch recovery of all emails retrieved according to search conditions.
	Support full-text retrieval and the retrieval of sender, subject, email content, attachment name and attachment content.
	Support multiple search conditions or compound condition queries.

	Support incremental backup of archived emails and remote backup. Backup data can be recovered.
	Support data encryption of the archived email, including encrypted email and encrypted document.
Email Audit Management	Archive system requires a special auditor role to complete the mail audit work.
	Mail audit log can be generated, exported, and searched.
	Email audit rules and security policies are supported.
	When triggering audit rules, actions can be taken, such as email alerts and email quarantining, etc.
Personal Archive Management	Support self-service management interface for individual users, users can log in to read, restore, and download emails.
	Users can be synchronized from AD/LDAP or manually added.
	Support user access time range setting.
	User permission can be designed, such as permission for email return, email download and email import, etc.
	Provide email search based about the email, sender and receiver, email content, attachment name and attachment content, etc.
	Support users to manually import local email data in pst, zip and eml format.
Functionality and System management	Retrieve large amount of emails with simple conditions (receiver, subject and time etc.) within limited seconds.
	Support full-text search, including full-test content and attachment content within limited seconds.
	Support multifactor authentication and SSO integration with OKTA or AAD.

	Support different levels of role such as administrator, auditor, and ordinary user.
Storage reduction features	Support deduplication and compression of emails.

4. Maintenance Specifications

- 7*24 hours support request on-site support in case of emergency.